Jagdhof Pfurtscheller Würfelaktion Regelwerk August 2026 EN

Dice Promotion – Conditions of Participation

1. Organiser

The promotion is organised by Hotel Jagdhof Pfurtscheller GmbH, Scheibe 44, 6167 Neustift im Stubaital, Austria, VAT no. ATU50826502 (the "Hotel").

2. What the promotion is

2.1 Guests who book the promotional offer directly with the Hotel get one throw of the dice at check-in. If the throw produces the winning number (Section 5), the Hotel waives the price of the stay to the extent set out in Section 6.

2.2 The promotion is a voluntary marketing offer. It is not part of the accommodation contract and does not give the guest a right to have the promotion run.

2.3 By booking the promotional offer, the guest accepts these conditions. The conditions are published on the Hotel's website and referred to in the booking confirmation.

2.4 The Hotel may change the promotion or end it early at any time. Any change or early end applies only to bookings received after it takes effect. Bookings already confirmed are not affected.

2.5 The promotion, and any change to it or early end of it, gives the guest no claims against the Hotel beyond those under the accommodation contract.

3. Promotion period

3.1 The offer can be booked from 26 October 2026 to 20 December 2026. Arrival must fall between 26 October 2026 and 20 December 2026. Arrival is only possible on a Sunday, Monday or Tuesday.

3.2 If the promotion period is extended, the promotion applies only to bookings the Hotel receives after the extension takes effect.

3.3 The throw takes place at check-in. If it is not possible then – for example because the guest arrives late – it can be made up once, until 10 p.m. on the arrival date shown in the booking confirmation. After that, the throw is forfeited. If the guest does not arrive, there is no throw.

4. Who can take part

To take part, all of the following must apply:

1. **Direct booking of the promotional offer.** The booking is made directly with the Hotel: website, telephone, e-mail or the Hotel's own booking system. Bookings made through booking portals, travel agents or tour operators are not eligible. The

booking must be for the advertised offer “jLUCK – Sechs gewinnt”: 3 nights, arrival Sunday, Monday or Tuesday, half board included.

2. **Who throws.** The throw is made by the person the booking is in the name of, or by an adult member of the travelling party whom that person nominates. Whoever throws must be 18 or over.
3. **Nomination.** If the person holding the booking lets someone else throw, they must tell the Hotel in writing beforehand and confirm this at reception at check-in. The nomination is made once and recorded on site. It cannot be changed afterwards.
4. **In person.** The throw is made in person at reception at check-in.
5. **Who cannot take part.** Hotel employees and relatives living in the same household cannot take part.

5. How it works

- Each room booked gets exactly one throw, no matter how many guests or nights. A throw counts only for that one room. If a booking covers different room categories, it must be clear before each throw which room or room category that throw is for. This cannot be changed afterwards.
- The throw is made at reception at check-in, with a member of Hotel staff present.
- The guest throws with the dice the Hotel provides. The dice must come to rest on the surface provided for it. If it lands at an angle, falls on the floor or leaves the surface, the guest throws again. That throw does not count.
- A throw of **[the number 6] wins**. Any other number does not.
- There is no second throw – not if the guest extends the stay, changes room, rebooks, or arrives again during the promotion period.
- The Hotel can declare a throw invalid and exclude the guest from the promotion if the dice or the throw is tampered with, if dice other than the Hotel’s are used, or if the rules in this section are not followed. In these cases there is no right to another throw and no right to the prize.
- Reception records the result straight away and the guest signs to confirm it. The result is final.

6. What the prize covers

6.1 The prize covers **only the advertised price of the booked promotional offer**, for the room category booked, and breakfast for the nights booked.

Example 1:

Zwölfer – Deluxe Double Room

Half board at the jCUISINE restaurant	€2,106.00
Stay 3 nights	
26 October 2026	€726.00
27 October 2026	€690.00
28 October 2026	€690.00

You book the Zwölfer Deluxe Double Room for two adults at €2,106.00 including half board.

Option 1 – you throw a six and win. For this stay you pay only for 3 dinners for two people, plus anything else the prize does not cover.

€420.00 + visitor's tax + anything else not covered

*Option 2 – you throw a 1, 2, 3, 4 or 5 and do **not** win.* You pay for the stay as booked, plus anything else the prize does not cover.

€2,106.00 + visitor's tax + anything else not covered

6.2 The prize does not cover, in particular:

- visitor's tax
- dinner under the half-board arrangement
- all drinks
- spa treatments
- à la carte items
- minibar
- transfers and shuttle services
- ski passes
- laundry service
- any other extras

6.3 The waiver is deducted from the final bill for the stay. The guest pays for everything the waiver does not cover in the normal way.

6.4 The waiver is not paid out in cash. It cannot be transferred to another person or another stay, and it cannot be combined with other discounts, promotions or special rates.

6.5 If the guest withdraws from the booking, cancels it, or shortens the stay, the waiver no longer applies. The Hotel's normal cancellation and payment conditions for the booked stay apply.

7. Gift if the throw does not win

7.1 Guests whose throw does not win receive a gift from the Hotel: a spa voucher worth €50.00 per room booked.

7.2 The gift is voluntary and the Hotel can withdraw it at any time. Guests have no legal claim to it, no claim to any particular gift, and no right to choose between several gifts. The Hotel can change or stop the gift at any time.

7.3 The gift cannot be exchanged for cash and cannot be transferred.

7.4 If the gift is given as a voucher, the voucher is valid from the day it is issued and can only be used at the Hotel during that stay. It cannot be combined with other promotions, discounts or vouchers.

8. Exclusions

8.1 The following are excluded from the promotion:

- bookings through booking portals, travel agents, tour operators or other third parties
- extra nights beyond those booked
- combination with other promotions, discounts or special rates
- group and corporate bookings, seminars, incentives and events
- bookings paid with vouchers
- bookings at staff, partner or industry rates

8.2 A booking counts as a group booking if it covers three or more rooms, or if several rooms are booked in connection with one another.

8.3 If it turns out after the throw that one of these exclusions applied, there is no right to the waiver and the throw has no effect. If the waiver has already been given, the Hotel can only reclaim it if the guest concealed the exclusion by deception.

9. Photos and video

9.1 Guests can ask to have the moment of the throw filmed or photographed.

9.2 Recordings are only made with the express consent of the person shown. Consent is obtained in writing or digitally, and covers two things separately: private use by the guest, and use by the Hotel, in particular on its website and social media channels.

9.3 Consent can be withdrawn at any time (Art. 7 GDPR). Withdrawal applies from the moment it is made and does not affect use before that point. The Hotel points out this right when it asks for consent.

9.4 If other people can be recognised in a recording – in particular children or other guests – it is only published with their consent. For anyone under 18, a parent or legal guardian must consent.

10. Data protection

10.1 The controller for personal data processed for this promotion is Hotel Jagdhof Pfurtscheller GmbH, Scheibe 44, 6167 Neustift im Stubaital, Austria, telephone +43 5226 2666-0, e-mail mail@hotel-jagdhof.at.

10.2 The Hotel processes the following personal data for this promotion:

- **Booking and customer data**: name, contact details, booking details, room category and board arrangement, payment data. Used to manage, confirm and handle the booking, and to meet legal registration and record-keeping duties.
- **The record of the throw**: date, time, result, and the guest's confirmation. Used to run the promotion correctly and to keep a record that can be checked if the result is ever questioned, and to meet tax obligations.
- **Photos and videos of the throw**, if the guest expressly consents (see Section 9).

10.3 The Hotel processes booking and operational data to perform the accommodation contract with the guest, to take steps at the guest's request before that contract is made, and to meet its legal obligations. It records the result of the throw on the basis of its legitimate interest in running the promotion lawfully, keeping it verifiable, avoiding disputes, and meeting any tax obligations. Photos and videos, and any use of them in the Hotel's advertising, are only processed with the guest's express, separate consent; consent is given separately for each recording. Consent can be withdrawn at any time, without giving a reason. Withdrawal applies from the moment it is made and does not affect use before that point.

10.4 The Hotel does not pass personal data to third parties, with two exceptions: its service providers – in particular the operators of its booking system and IT systems – which act only on the Hotel's instructions and are bound by contract to confidentiality and data protection; and public authorities and courts, where the law requires disclosure.

10.5 Booking and contract data are kept for as long as the legal retention and limitation periods require. The record of the throw is deleted once the periods for bringing or

defending legal claims and the tax retention periods have expired – in any case no later than 7 calendar years after the promotion period ends. Photos and videos are deleted in line with the consent given, and immediately if consent is withdrawn.

10.6 Every guest has the right to ask the Hotel for access to their personal data, to have it corrected or deleted, to have its processing restricted, to object to its processing, and to receive it in a portable format. Guests can withdraw consent at any time and can complain to the Austrian Data Protection Authority. Full details, contacts and request forms are in the Hotel's privacy notice athttps://www.hotel-jagdhof.at/en/privacy.

11. Final provisions

11.1 Governing law: Austrian law applies to the relationship between the Hotel and the guest, including this promotion. Austrian conflict-of-law rules and the UN Convention on Contracts for the International Sale of Goods do not apply.

11.2 Place of jurisdiction: Disputes arising from the accommodation contract, including this promotion, fall under Austrian jurisdiction. Claims against guests who are consumers can only be brought before the competent court where the consumer lives, usually stays, or works. The statutory rules on jurisdiction apply to claims the Hotel brings against consumers. In all other cases, the competent court at the Hotel's registered office has jurisdiction.

11.3 Relationship to the Hotel's general terms and conditions: These conditions are in addition to the Hotel's general terms and conditions. The booking, cancellation and payment conditions and the house rules set out there continue to apply alongside these conditions. Ending or changing the promotion does not affect the accommodation contract or the terms agreed in it. If these conditions and the general terms and conditions conflict, these conditions take priority for everything concerning the promotion.

11.4 Changes: The Hotel may change these conditions where there is a good objective reason to do so. Changes take effect only for the future, once published on the Hotel's website. For bookings confirmed before a change takes effect, the version of these conditions that applied when the booking was confirmed continues to apply.

11.5 Severability: If any provision of these conditions is or becomes wholly or partly invalid, unenforceable or incomplete, the rest remain valid. The invalid provision is replaced by a valid one that comes as close as legally possible to its commercial purpose. The same applies to any gaps.

11.6 Language: This version has been machine-translated and is provided for information only. The German original of the conditions of participation is the binding version. In the event of any discrepancy, the German original applies.

Version: 30 October 2026